



Fact Sheet

NEXUS

NEXUS is a joint initiative of the Canada Border Services Agency (CBSA) and U.S. Customs and Border Protection (U.S. CBP).

The program is designed to expedite the border clearance process for pre-approved, low-risk travellers into Canada and the United States. This allows both Canada and the United States to focus their efforts on potentially higher-risk travellers and goods. NEXUS members are subject to the same rigorous security standards as all travellers.

Becoming a member

- To become a NEXUS member, you must submit an application and go through an enrolment process, which takes four to six weeks. There is a non-refundable CAN\$80 or US\$50 processing fee. Applicants must satisfy the eligibility criteria, be admissible in Canada and the United States and pass risk assessments performed by both countries. Successful applicants will receive a NEXUS card that is valid for five years.
- “In for one, in for all.” In December 2006, the NEXUS Air, NEXUS Highway and NEXUS Marine programs were harmonized into one streamlined trusted traveller program. NEXUS members can enjoy the benefits of simplified border-crossing whether they are travelling by air, land or marine.

Who qualifies?

- You may qualify to participate in NEXUS if you are a citizen or permanent resident of Canada or the United States and have continuously lived in Canada and/or the United States for the last three years.

How does NEXUS work?

Marine mode

- You can call the Telephone Reporting Centre from 30 minutes to four hours before arriving in Canada, instead of upon arrival.
- You can call the local U.S. CBP marine reporting number from 30 minutes to four hours before arriving in the United States, instead of reporting to the nearest point of entry.

Air mode

- NEXUS in the air mode is currently available in Vancouver, Toronto and Montreal, and will soon be available in Edmonton, Calgary, Winnipeg, Ottawa and Halifax.
- You can use the automated kiosks located in the U.S. Preclearance area and the Canadian Inspection Services at participating international airports.
- When you arrive in either of these areas, you can proceed directly to the kiosk. You do not need to go through the primary inspection lines.
- The kiosk screen will ask you to select "iris" to begin the clearance process. You will hear recorded instructions that will tell you where to stand and where to look so that your iris can be photographed.
- Once we have confirmed the photo of your iris matches the one we have on file, you will use the touch screen to answer standard customs and immigration questions.

Land mode

- You can use the dedicated NEXUS lane at participating land border locations.
- Stop and hold your membership card in front of the card reader. Proceed to the inspection booth for a visual inspection. The border officer will indicate whether you are to enter the inspection area or proceed into Canada or the United States.

Can children have a NEXUS card?

- Yes. However, children under the age of 18 need the consent of a parent or legal guardian to enrol in NEXUS and, if eligible, are admitted to the program free of charge.
- Children less than one year old will not be able to have their irises captured as their iris patterns are still in the developmental stage. However, children under the age of one can still participate in the air mode of the NEXUS program by visiting the Special Services Counter instead of the automated self-serve kiosk.

For more information, visit the NEXUS Web site at www.nexus.gc.ca or call 1-866-NEXUS-26 (1-866-639-8726).